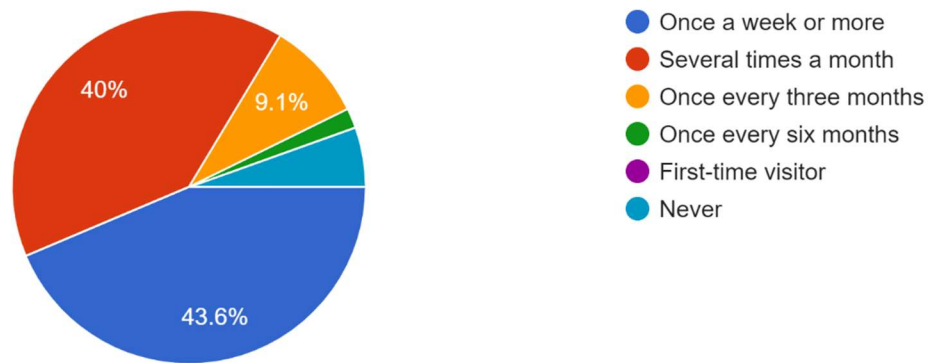


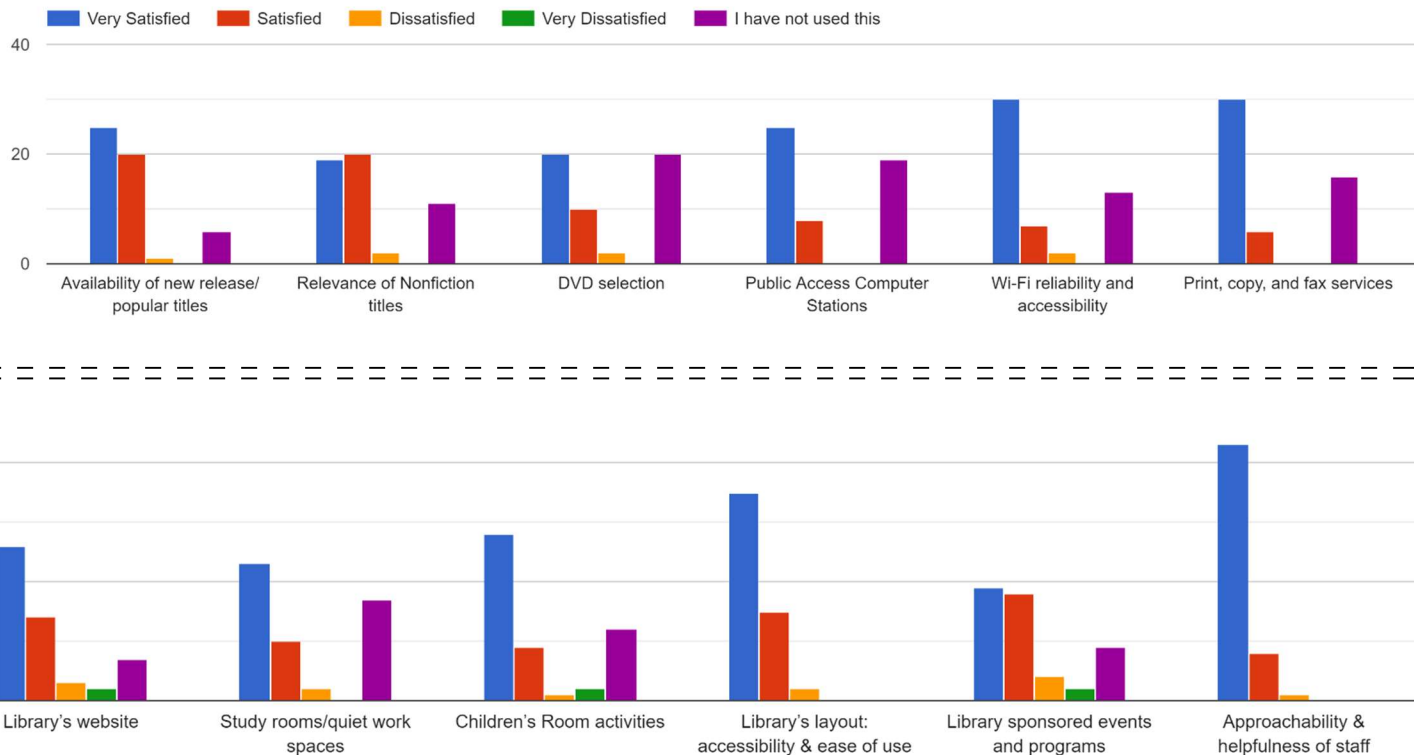
## 2022 Library Patron Questionnaire Responses

In the past 12-months, how often have you used the library (in-person or online)?

55 responses



How satisfied are you with each of the following?



## 2022 Library Patron Questionnaire Responses

What does the Library do very well?

- Friendly staff
- Provides help in finding books and a very welcoming atmosphere.
- Staff is excellent.
- Lots of books
- Customer service
- Being an anchor in and for the community. I believe it is the heart of our community. I have always found the library staff to be extraordinarily helpful.
- Provide program for children
- Everything they do for the kids. It's one of my daughter's favorite places to go.
- The front desk staff is so helpful with finding titles, giving recommendations or helping with a kindle problem, Linda, Betsy and Lacey are always the women who've helped me. I think the library does a good job of keeping new materials flowing in, it makes it easy to always find a new read.
- Friendly service
- Fantastic staff!
- Excellent customer service - friendly and helpful to all patrons. Offers a lot of children's programs. Allows some groups to use library on a regular basis - overeaters, book club AARP
- Very helpful esp w/ printing
- Very helpful and kind librarians
- Sends out cheerful vibes with every visit
- Very useful and inviting
- Offer space and activities
- Friendly and helpful
- They are all very kind and great help if needed! \*Great Hour\*
- Inviting atmosphere. Helpful staff
- activities for children
- New Books - Donated Books for Sale
- Very helpful!! They need a raise!
- Staff is awesome and very helpful! Perfect library atmosphere
- Considerate, Helpful, Clean, Availability of Items
- Staff is very kind and helpful
- Everyone is very happy and helpful. They always greet my son and I and are patient when he wants to use his library card and give them his books to check out.
- Availability of new releases
- The library staff is wonderful! Everyone is so helpful and friendly. We really appreciate the comfortable atmosphere they create with their personalities. Thanks!
- The staff is very friendly and helpful when I'm looking for a specific book
- I get kindle books from the Library system
- Very helpful and amazing with kids
- Very helpful in all areas with the computers and in finding books
- I find out about events from the Facebook group - thanks!
- We love the kids programs and children room. They provide a great opportunity to get out of the house and have fun for free!
- Accommodating and helpful
- Yes

In what area could the Library improve?

- Bigger budget for programs for toddlers. expand the children's area and bring in new things
- Needs an afternoon book club.
- More history book new ones
- Key library staff need to be visible in our community. I realize you cannot do everything or be a part of everything. However, I believe it would be great if the director made the rounds to the local organizations (Rotary, Chamber, Lions, and others). I am grateful that the children's library specialist is active in our community on many levels.

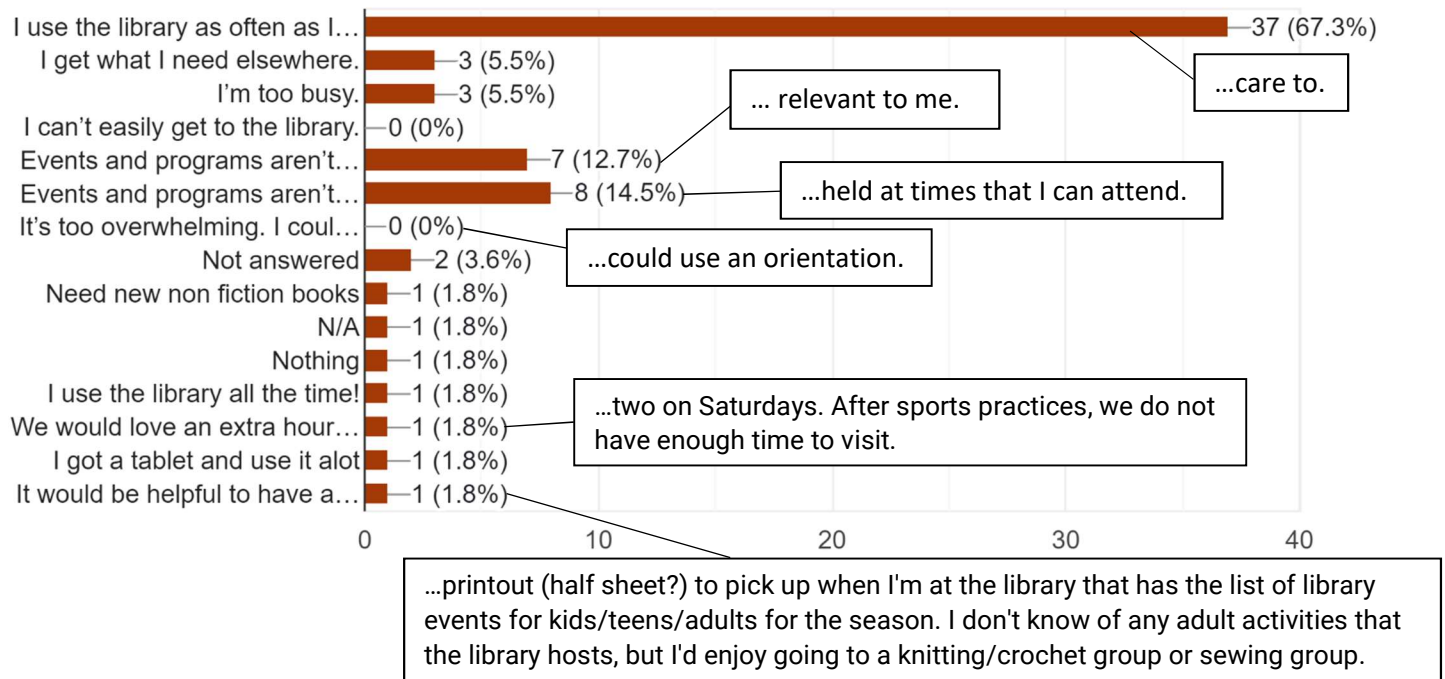
## 2022 Library Patron Questionnaire Responses

- Programs for adults
- Being more friendly, use donated books for sale, saves us money for book sales, use volunteers more in library for older citizens, get rid of older people who don't want changes, let library staff help with doings not just same ole ones doing it. teach them flag pole ambitions so they can share, don't work only one employe into the ground.
- Advertising.
- More Newer DVD's and Children activities during weeknights evenings.
- The website doesn't offer too much useful help, never any upcoming events listed there? Not sure why. Hard to support if nothing shows. More events for adults would be nice to see! Also at times I've seen the ladies up front really hustling around alone helping multiple people at once seemly alone? Maybe you've lost staff or could look into some volunteers? I've seen that a lot at other libraries.
- More adult activities
- Expand hours
- Adult program offerings - speakers, programs and library setup young adults and children's areas. Update website for Srs. Improve marketing & PR. Reorganize library setup for Srs. Improve marketing and PR. Reorganize library set up - young adult and children's areas. Update
- More programs for adults
- More hours? Otherwise it's perfect
- You're Awesome
- Search engine on website
- No areas, it's a very nice place! Our family loves the library!!
- Sensory friendly activities for special needs children
- Teen Space
- Too much free stuff
- If possible, please encourage more quiet in study rooms. Sometimes, people are loud in the study room. Could a sign go up asking to use quiet voices? (and to close the door to study room)
- I would like to see more Masterpiece theater & PBS and British shows -DVD's
- The hours on Saturday are tough. After sports in the morning, we usually do not have enough time to stop and pick out books before close.
- Handicapped parking
- More non-craft activities for the older kids (teens) would be great. We love coming in for many of your various activities. Thank you so much!
- None
- programs for adults as well as children and during the day as many elderly don't drive at night
- The website has no information for programs. Facebook has no information for programs. Well maybe 2 days before the fact. How are we supposed to come if it's not advertised until last minute? Make posts available ahead of time and fun/understandable. Most places advertise an event more than once and more than just a few days away. I'm sorry but that's not productive
- Very satisfied with the library
- Always looking for toddler events/classes
- have access to non-fiction Christian books on parenting and marriage and Christian biographies

## 2022 Library Patron Questionnaire Responses

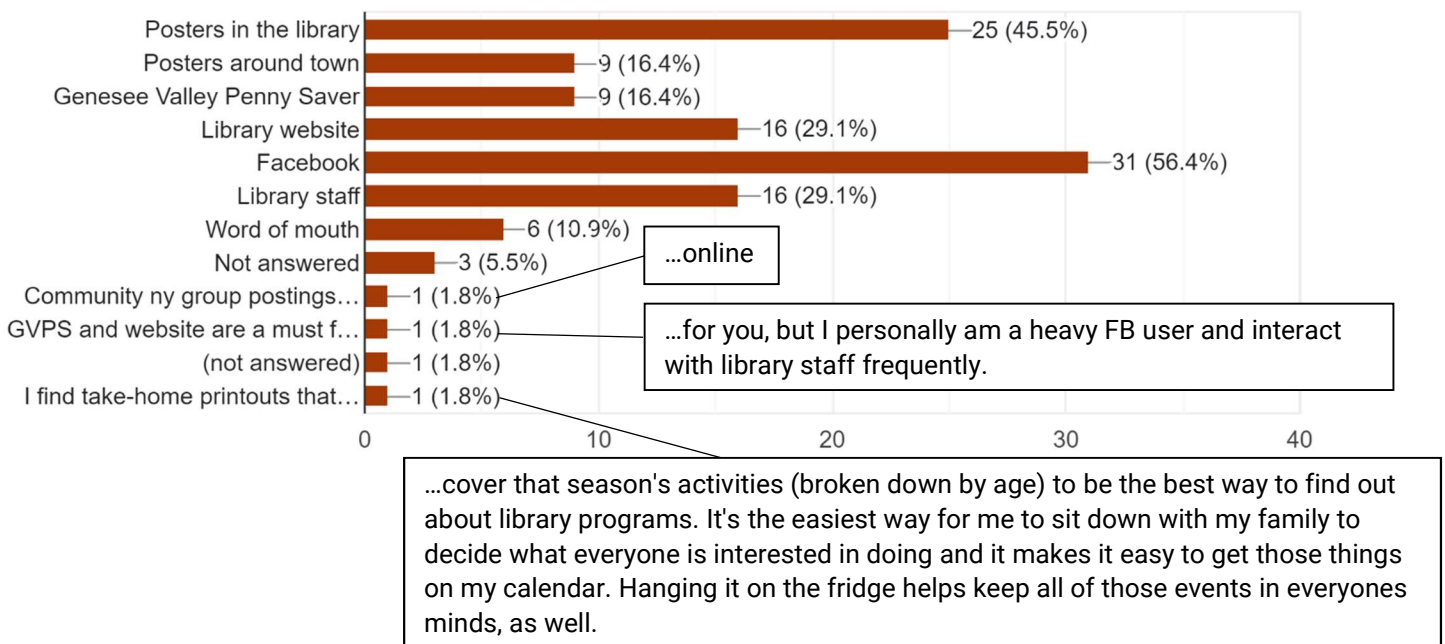
What, if anything, prevents you from using the library more? (Check all that apply)

55 responses 45 participants selected 1 response, 9 participants selected 2 responses, 1 participant selected 4 responses.



What is your preferred way(s) to learn about the library's services and programs?

55 responses 4 participants selected 0 response, 17 participants selected 1 response, 15 participants selected 2 responses, 11 participants selected 3 responses, 5 participants selected 4 responses, and 3 participants selected 5 responses.



## 2022 Library Patron Questionnaire Responses

Is there any other feedback you wish to provide?

- Nothing I didn't say! Just Really would love more things to do for kids such as shows, magic shows or whatever!
- Love this library and staff.
- No
- I love our library.
- No thanks
- None
- Thank you. Overall Dansville Library is great!
- Great way to do a survey. Seems to cover all the main areas.
- J---- feels very comfortable in the library and looks forward to coming here because of you! Thanks
- X X
- Love it here!
- Nope!
- My family and I enjoy and are very grateful for all the great things the library offer. THANK YOU!
- Thank You! You allow our Community to come in and have a great space for work, relaxation , services, etc..
- Nice place, clean & friendly
- Margo is doing a great job!
- I wish the library was open Sundays
- Thank you for all you do!! My son has found his love of the library and books this year and that makes me so happy that I can share that with him!!
- Everyone at the library is so great. They definitely deserve raises!
- Not a huge fan of the clutter and mess in the children's room, it's not very inviting, just looks like someone's messy office.
- No
- We have enjoyed the library this year and are grateful to have it in town.
- Love the Library - it is beautiful